



Putzmeister



After Sales and Parts Service

A globally strong team

Build on Putzmeister – in service, parts, training

Everything that sets service apart

Swift assistance, meaningful advice and a reliable supply of genuine Putzmeister accessories and parts – in over 120 countries worldwide. This is what we at Putzmeister understand as first-class service.

Ideally placed to support you

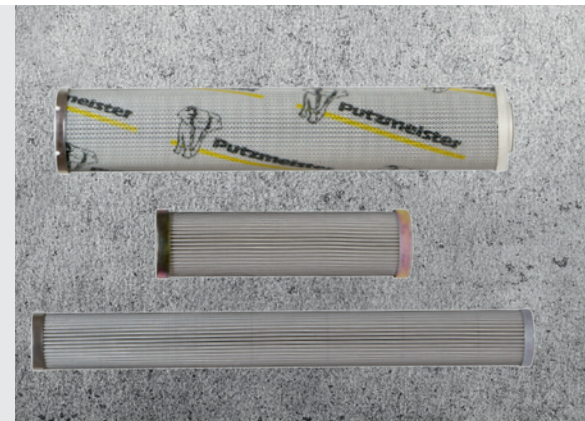
We provide continuous training for our service technicians, provide a close-knit information network and the latest equipment and consistently strive to meet our customers' needs.

Thanks to state-of-the-art technology, our employees have all the relevant technical information about your machine at their fingertips, should the need arise. Allowing us to provide you with the best possible support for emergencies, repairs or preventive maintenance.



Genuine parts for maximum availability

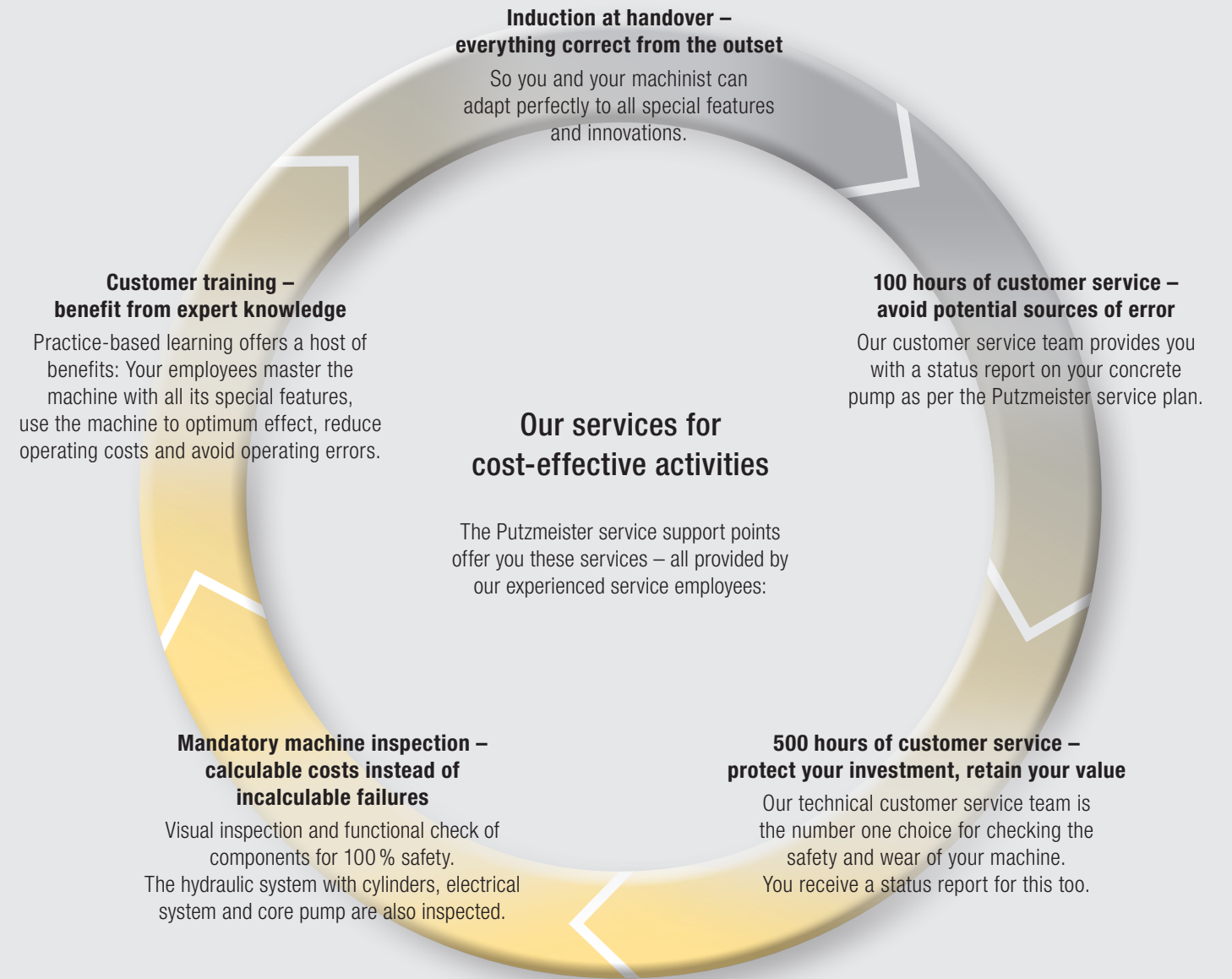
It goes without saying that we use only genuine Putzmeister parts in our workshops. This is the only way to guarantee consistent quality, checked for interoperability. And you can be absolutely sure that your machine meets the tough requirements with maximum performance and availability.



Excellent in quality customer proximity

In case of need, you have two options: Either the service team visits you or you take your machine to one of our service workshops. The latest tools, software analysis solutions and genuine parts ensure that your machine is operable again immediately.

All Putzmeister workshops and the workshops of our international Putzmeister partners meet our high quality standard. Especially when it comes to manufacturer's inspections and acceptance procedures in accordance with specifications.



Our range of training courses and seminars

For concrete pump machinists

- Training and development seminars Concrete pumps
- Training and development seminars PUMI with piston and rotor pumps
- Regional / company seminars (in your region or on your premises)

For concrete pumps mechanics

- Training and development seminars Concrete pumps

For concrete pump machinists and mechanics

- Practical days in Aichtal
- Training: Handover and induction, on-the-job training

For workshop managers and foremen

- Overview of current developments in Putzmeister concrete pumps
- Qualification at the customer workshops for requisite maintenance work

Further information can be found at: www.pm-akademie.de



After Sales und Parts Service

Putzmeister – always close to you
Service stations



The benefits at a glance

Trust our expert and qualified service for:

- **Optimized processes** through accurate, competent advice
- **Maximum machine availability** thanks to reliable, fast supply of genuine Putzmeister accessories and spare parts
- **Long-term value retention** through maintenance packages
- **Efficiency and investment protection** with manufacturer's training courses and seminars for operators
- Machine **downtimes minimised** through fast support in case of fault
- **Reliable all-round assistance** thanks to maximum customer focus with service stations in over 120 countries worldwide

We are at your service: services@pmw.de



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